ACCESSIBILITY GUIDE FOR THE NETHYBRIDGE HOTEL

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WELCOME

This traditional highland manor hotel is set amidst the scenic splendor of the Cairngorm mountains and close to Aviemore and the Highland capital, Inverness, as well as the ski slopes at Cairngorm and The Lecht. A first-class base for sightseeing and touring the Highlands of Scotland. Within reach of: Inverness, Balmoral, Cairngorms, Loch Ness, Moray Firth, Culloden Battlefield, Cawdor Castle, Activites on the doorstep include Golf, Fishing, Climbing, Cycling, Water Sports, Walking, Ski-ing, Horse Riding, Bird Watching, Tennis & Bowling.

AT A GLANCE

LEVEL ACCESS

- The main entrance has level access with a ramp. The ramp is permanent.
- There is level access from the main entrance to:
 - Reception
 - o Bedroom: 001
 - o Dining Table
 - o Reception Lounge
 - Lounge Bar
 - o Main Hotel Garden

BEDROOMS

• We have non-allergic bedding.

LEVEL ACCESS BEDROOMS

- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.
- The bathroom has a level access shower.

HEARING

- The (bedroom) TVs have subtitles.
- We have a hearing loop in Reception Area.
- Some staff have disability awareness training.

VISUAL

• Some parts of the venue have low lighting.

GENERAL

- Staff are available 24 hours a day.
- Some staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.

GETTING HERE

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TRAVEL BY PUBLIC TRANSPORT

- You can get to Nethybridge Hotel by bus and train.
- Nearest bust stop is just along from the hotel, any guests coming into Aviemore are able to either get a bus to Nethybridge or taxi The bus stop is 0.0 miles / 0.0 km from Nethybridge Hotel.
- The nearest train station is Aviemore Railway Station. The train station is 12 miles / 19.3 km from Nethybridge Hotel.

TRAVEL BY TAXI

- You can get a taxi with Aviemore Taxis by calling 01479 810 141.
- You can get a taxi with Johnny's Taxi by calling 01479 851 375.

PARKING

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
- From the car park to the entrance, there is level access. There is a permanent ramp.
- The route is 0mm wide, or more.
- We have some car park spaces in front of the hotel and others at the back of the hotel there is pavement all around the hotel and there is a ramp into the hotel.



ARRIVAL

PATH TO MAIN ENTRANCE

- From the street to the main entrance, there is level access.
- There is a permanent ramp.

MAIN ENTRANCE

- The main entrance has level access.
- There is a permanent ramp.
- The main door is revolving and manual.
- The ramp is at the side of the entrance there is a revolving door and also a door that opens out to car park and then there is a side door that can be used to access the building.



GETTING AROUND INSIDE

VISUAL IMPAIRMENT - GENERAL INFORMATION

• Some parts of the venue have low lighting.

LIFT

- We have 1 lift.
- You can get a lift to all floors.

LIFT TO ALL FLOORS

- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.



RECEPTION

- From the main entrance to reception, there is level access. There is a permanent ramp.
- The door is 885mm wide.
- You can sit down at reception.



BEDROOMS

- All bedrooms have windows.
- Bedrooms have ceiling lights, wall lights, bedside lamps and desk or table lamps.
- Lights are LED and energy saving. Some lights can be controlled independently.
- TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- We can give details of any cleaning products used on request., We can provide bedding that does not have feathers and We can refrain from using air fresheners if this would irritate our guests.
- We can move the bedroom furniture, to improve accessibility.

ACCESSIBLE BEDROOMS ACCESSIBLE BEDROOM 001

- The route to the bedroom is 770mm wide, or more. The bedroom is flexible (either double or twin). The bathroom is ensuite. The bathroom door is 995mm wide.
- The bathroom has a separate shower. The bathroom has a level access shower. The direction of transfer onto the toilet is to the right. The taps are lever operated. There is no space under the basin.





LOUNGE RECEPTION LOUNGE

• From the main entrance to the lounge, there is level access. There is a permanent ramp. The route is 860mm wide, or more.



BAR LOUNGE BAR

• From the main entrance to the bar, there is level access. The door is 860mm wide.



PLACE TO EAT AND DRINK ABERNETHY RESTAURANT

- From the main entrance to the dining area, there is level access. The door is 995mm wide.
- To get to a table, there are no steps.
- If you need table service, staff can help you.
- The route through the dining area is 800mm wide, or more.
- There is background music.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), low fat, low potassium, low sodium, high fibre and vegan specific diets.



GETTING AROUND OUTSIDE

MAIN HOTEL GARDEN

• From the main entrance to the gardens, there is level access.



CUSTOMER CARE SUPPORT

ACCESSIBILITY EQUIPMENT

- We provide wheelchairs. Wheelchairs are free.
- We have a hearing loop in Reception Area.
- We can provide a vibrating pillow also.
- We have an area to charge mobility scooters and battery powered wheelchairs.
- Can be charged in our reception area.

EMERGENCY EVACUATION PROCEDURES

We have emergency evacuation procedures for disabled visitors.

CUSTOMER CARE SUPPORT

- Some staff have disability awareness training.
- Staff are available 24 hours a day.
- We have staff who live in the hotel and a night porter on in the evenings.

Guide last updated: 19 September 2023